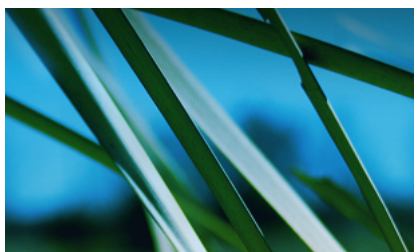


TRADETECH SURVEILLANCE



A healthy IT environment is a pre-requisite for business success. The Wall Street Suite and other BO systems play a central role in any treasury department as more business processes allow STP. SOX/SOA compliance requirements add to the complexity. Manual monitoring of this complex environment is no longer safe.

When something goes wrong

If a business process suddenly fails, how fast can you pin-point the problem? With manual monitoring of systems, networks, databases and scheduled tasks, trouble-shooting can be slow and painful.

TradeTech Surveillance

With TradeTech's Surveillance Package, it's a completely different story. TradeTech's Surveillance Package provides a consolidated view of every component of a business process, regardless of system. If a process has failed, the point of failure is instantly visible.

Better yet, we identify possible bottlenecks and problems before they impact your business, allowing you to pro-act rather than react.

TradeTech Surveillance offers you decades of Wall Street Suite experience packaged in a scalable, customizable and easy-to-maintain architecture.

What is included?

TradeTech offers a base package and an extended package.

The base package

The base package covers, in conjunction with TradeTech Service desk, the most basic needs for ensuring system consistency and uninterrupted operations:

Wall Street Suite monitoring

- Real time monitoring: Monitors the status of each component within the real-time system.
- Activity monitoring: Tracks status of activities

Database monitoring

- Database and table space monitoring: Monitors both the total space used by the Wall Street Suite database and space used for each respective table (table space).

Server monitoring

- Monitors the most basic functionality such as disk utilization and error logs.

Key benefits

- Ensures uninterrupted business processes
- Reduces operational costs
- Improves cost transparency
- Reduces administration
- Reduces operational risk
- Improves pro-activity. React before operation is affected.
- Reduces dependency on key staff
- Improves understanding of operation
- Provides uniform monitoring interface
- Allows identification and tracking of reoccurring issues
- Documented processes
- Easily scalable and extendable
- Open framework for monitoring of any process and system

The extended package

The extended package enables more in-depth monitoring of the setup, providing near real-time reporting of business critical processes of your Wallstreet installation.

Wall Street Suite

- Enhances activity tracking. Track activities from start to finish, chains, dependencies, run-times, log, current status
- Enhanced real-time monitoring – Pending prices, pending transactions, md-status, limit log
- Interface interfaces can be tracked using standard API calls within interfaces.

Server

- Performance monitoring including memory usage (peak, average)
- Monitoring of non Wallstreet specific services and processes.

Database

- Lock (deadlock) monitoring
- Database fill rate (extrapolated and current)
- Index size
- Database backup (status)
- Transaction log status (fill rate)

Notification

- Mail
- SMS

Customer specific monitoring

The surveillance package isn't limited to the Wall Street Suite. You can easily include other interfaces and processes via the open-ended API.

Typical client package

The typical customized package builds on the base package at least five interface-specific monitoring points including (but not limited to):

- Process checking for real time
- In-depth, real-time process checking
- Limit check
- Miud check
- TransD check
- SSLD / QuoteD|ReutersD
- WallStreet Suite log (daemon logs)
- On-the-fly analysis of Wallstreet-related log files
- Deal Mirroring (catch non-mirrored transactions)
- Activity status (OK, pending)
- Activity Log check
- Average activity running time (triggers on long running activities)
- Activity chain/dependency checking
- Disk utilization (threshold configurable)
- Server performance

Implementation process

The implementation is hosted and run by TradeTech. Process map description:

- Surveillance based on processes and not only system
- System inventory
- Data flow description with system dependencies
- Installation of selected TradeTech surveillance adapters
- Training of support staff

About TradeTech Consulting

TradeTech Consulting is a leading provider of business and technology consulting services to the treasury, trading and capital markets space. TradeTech also provides customized business intelligence solutions tailored to these segments. Established in 1998, TradeTech serves three of Sweden's top six corporates, as well as leading banks, asset managers and mid-sized companies in Europe, North and South America and the Middle East. Visit TradeTech at www.tradetechconsulting.com.

Would you like to find out more? Please contact Joakim Wiener, +46 8 545 82 070.